



Performance Indicators										PIS/Projects 2012/13										
Status	Code	Title	+/-	Prev Year End	Annual Target	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Actual to Date	Risk Register for the Business Unit	Reduce the number of reportable accidents	Including (RIDDOR)	Mainstream the bilateral agreement with the UK Hydrographic Office	To Provide Visitor Moorings	Test and Review a Business	To Reduce Staff Absence	To Keep existing businesses	And attract new activities	Above not due
Well	THARB11	Risk Register for the Business Unit	-	4	9	0	0	0	0	0 (2/4)										
not due	THARB13	Mainstream the bilateral agreement with the UK Hydrographic Office	+	Yes	n/a	n/a	n/a	n/a	n/a	Yes									On	
Well	THARB16	To Provide Visitor Moorings	+	Yes	n/a	n/a	n/a	n/a	n/a	Yes									On	
not due	THARB17	Implement the safety management improvement plan	+	91%	n/a	n/a	n/a	n/a	n/a	n/a									Target	
Well	THARB21	Test and Review a Business	+	Yes	n/a	n/a	n/a	n/a	n/a	Yes									On	
Well	THARB23	To Reduce Staff Absence	-	1.58%	2.200%	0.633%	1.255%	1.255%	1.255%	1.628% (8/12)									Target	
not due	THARB25	To keep existing businesses	+	Yes	n/a	n/a	n/a	n/a	n/a	n/a									Data	
Well	THARB26	% Variation on Budgeted Income - Tor Bay Harbour Authority	+	18.54%	0.00%	0.24%	10.74%	14.04%	14.04% (3/4)	14.04% (3/4)									Target	
Below	THARB27	% Variation on Budgeted Expenditure - Tor Bay Harbour Authority	-	5.80%	0.00%	0.14%	6.57%	7.17%	7.17% (3/4)	7.17% (3/4)									Target	
On	THARB28	Undertake Route Infrastructure Maintenance of harbour	+	Yes	Yes	Yes	Yes	Yes	Yes	Yes (2/4)									On	
On	THARB29	Issue Local Notices to	+	Yes	Yes	Yes	Yes	Yes	Yes	Yes (8/12)									On	

## PIS/Projects 2012/13

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### Performance Indicators

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Target		Mariners and enforcement Harbours Byelaws								
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Data	THARB31	Safety Management System	+	Yes	n/a	n/a	n/a	n/a	n/a	n/a
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Data	THARB32	Review and exercise the Tor Bay Harbour Emergency Response Plan	+	No	Yes	n/a	n/a	n/a	n/a	n/a
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Data	THARB33	Review the delegated powers of the Executive Head of Tor Bay Harbour Authority	+	Yes	n/a	n/a	n/a	n/a	n/a	n/a
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Target	THARB35	Refresh the Tor Bay Harbour Website	+	No	Yes	Yes	Yes	Yes	Yes	Yes (8/12)
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On	THARB37	Continue Benchmarking through relevant trade and professional associations	+	Yes (2/4)						
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Data	THARB39	Complete Equality Impact Assessment	+	Yes	n/a	n/a	n/a	n/a	n/a	n/a
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Data	THARB40	Implement Equality Impact Assessment	+	Yes	n/a	n/a	n/a	n/a	n/a	n/a
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Data	THARB42	To review the Tor Bay Harbour Operations Policy	+	Yes	n/a	n/a	n/a	n/a	n/a	n/a
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On	THARB51	Lay seasonal 5-knot buoys & Mooring Policy	+	Yes	n/a	n/a	n/a	n/a	n/a	n/a
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Data	THARB59	Agree the Tor Bay Harbour Authority Business Plan	+	Yes	n/a	n/a	n/a	n/a	n/a	n/a
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Data	THARB60	Produce an Asset Management Plan for the Port of Tor Bay	+	Yes	n/a	n/a	n/a	n/a	n/a	n/a
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Pls/Projects 2012/13

## What is a Schmidless hierarchy?

Performance Indicators										Capt. Kevin Mowat ph 292429									
Status	Code	Title	+/-	Prev Year End	Annual Target	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Actual to Date	SPAR.net	Print Date: Wednesday, December 12, 2012 09:31	Print Date: Wednesday, December 12, 2012 09:31	SPAR.net	Print Date: Wednesday, December 12, 2012 09:31	SPAR.net	Print Date: Wednesday, December 12, 2012 09:31		
due		Business Unit									THARB62	Set the Tor Bay Harbour Charges and Harbour Budget	+/-	Yes	n/a	n/a	n/a	n/a	not due
due		Business Unit	+/-								THARB64	Set up an appropriate Audit Plan for Tor Bay Harbour Authority	+/-	Yes	n/a	n/a	n/a	n/a	not due
due		Business Unit									THARB65	% of responses who believe Torbay Harbour Authority are properly managing safety in Torbay Harbour	+/-	95.9%	n/a	n/a	n/a	n/a	not due
due		Business Unit									THARB70	Annual audit/inspection from Trinity House	+/-	n/a	n/a	n/a	n/a	On target	
due		Business Unit									THARB71	Manage the seasonal beach/harbour patrol craft	+/-	n/a	n/a	n/a	n/a	On target	
due		Data									THARB72	Percentage of visitors that would use the harbour again	+/-	n/a	n/a	n/a	n/a	Not due	
due		Business Unit									THARB73	Percentage of Harbour staff with a CPD record in place	+/-	n/a	100.0%	4.5%	75.0%	75.0% (2/4)	Below target
due		Business Unit									THARB74	To hold quarterly meetings with harbour users and stakeholders	+/-	n/a	Yes	Yes	n/a	Yes (2/4)	On target
due		Business Unit									THARB76	Number of Maritime Events supported	+/-	n/a	36	n/a	n/a	38	Above target
due		Business Unit									THARB54	Deliver a "Port Masterplan" for Tor Bay Harbour	+/-	01/03/2013	01/12/2012	Stakeholder event held in October.	October.	Steady progress.	On target

**PIS/Projects 2012/13**

Projects						
Project Code	Title	Project End Date	Last Review Date	Achieved	Missed	Arising Status
On Target	THARB64 Explore marketing opportunities	31/03/2015	06/09/2012			
On Target	THARB47 Help to produce a Coastal Zone Management Plan in consultation with stakeholders groups	31/03/2014	01/09/2012			
On Target	THARB49 Improve Passenger Landling Facilities at Torguaus & Brixham	17/04/2013	01/12/2012	Design completed and contractor appointed.		
No Data available	THARB68 Influence decision making over the location of the Marine Conservation Zones	30/09/2015				
No Data available	THARB67 Influence decision making over the new SAC in Torbay measures of the new SAC in Torbay	31/03/2015				
On Target	THARB48 Investigate renewable energy projects for use on the harbour estate	01/04/2014	01/09/2012			
On Target	THARB36 Produce a new Tor Bay Harbour website with up to date/live weather and tidal data	30/04/2013	05/12/2012	Work commenced in November for delivery in January 2013.		
On Hold	THARB20 Replace chain mooring with pontoon berths in Torguaus inner harbour	01/04/2014	12/12/2012			Council meeting deferred.
Completed	THARB31 Review and improve the Safety Management System software	29/03/2013	01/12/2012	New software acquired.		
No Data available	THARB66 To produce, promote and reprint the Torbay Harbour Guide	28/02/2013				
No Data available	THARB69 Undertake Energy Audits at each enclosed harbour	31/03/2015				
On Hold	THARB55 Working with stakeholders to investigate options to improve the management of the new Fish Market	28/03/2014	01/09/2012			